

East Riding of Yorkshire Bus Network Update - August 2022

Colin Walker

Transportation Services Group Manager

Covid-19 Recovery

- Similar to the national picture – leisure up, commuting and concessionary travel down
- Some service withdrawals in April 22 – X5/55 & 45/46
- ERYC responded to these cuts (supported bus)
- New service 145 and 55 Goole – Elloughton
- BRG ends – network changes expected

EP Board and Forum

EP Board

- ERYC Chair
- ERYC Transportation Services X2
- ERYC Transport Policy
- East Yorkshire MD (2 votes)
- Stagecoach
- Acklam's Coaches

EP Forum

- Board Members
- Other bus operators
- HEY LEP
- Parish Transport Champions
- CT Operators Network
- Guests

Bus Operators

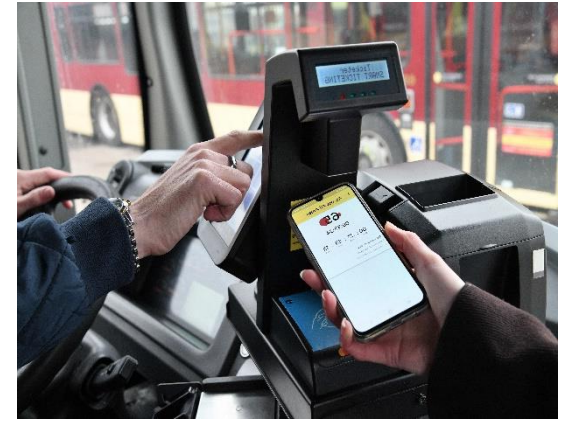
Commercial

- East Yorkshire Buses
- Stagecoach East Midlands
- Arriva Yorkshire
- First York
- Acklams Coaches

Contracted (non-School)

- East Yorkshire Buses (30)
- Stagecoach (5)
- Acklams (4)
- HART (5)
- Goole Gofar (1)
- Burton Pidsea Better Transport Group (1)

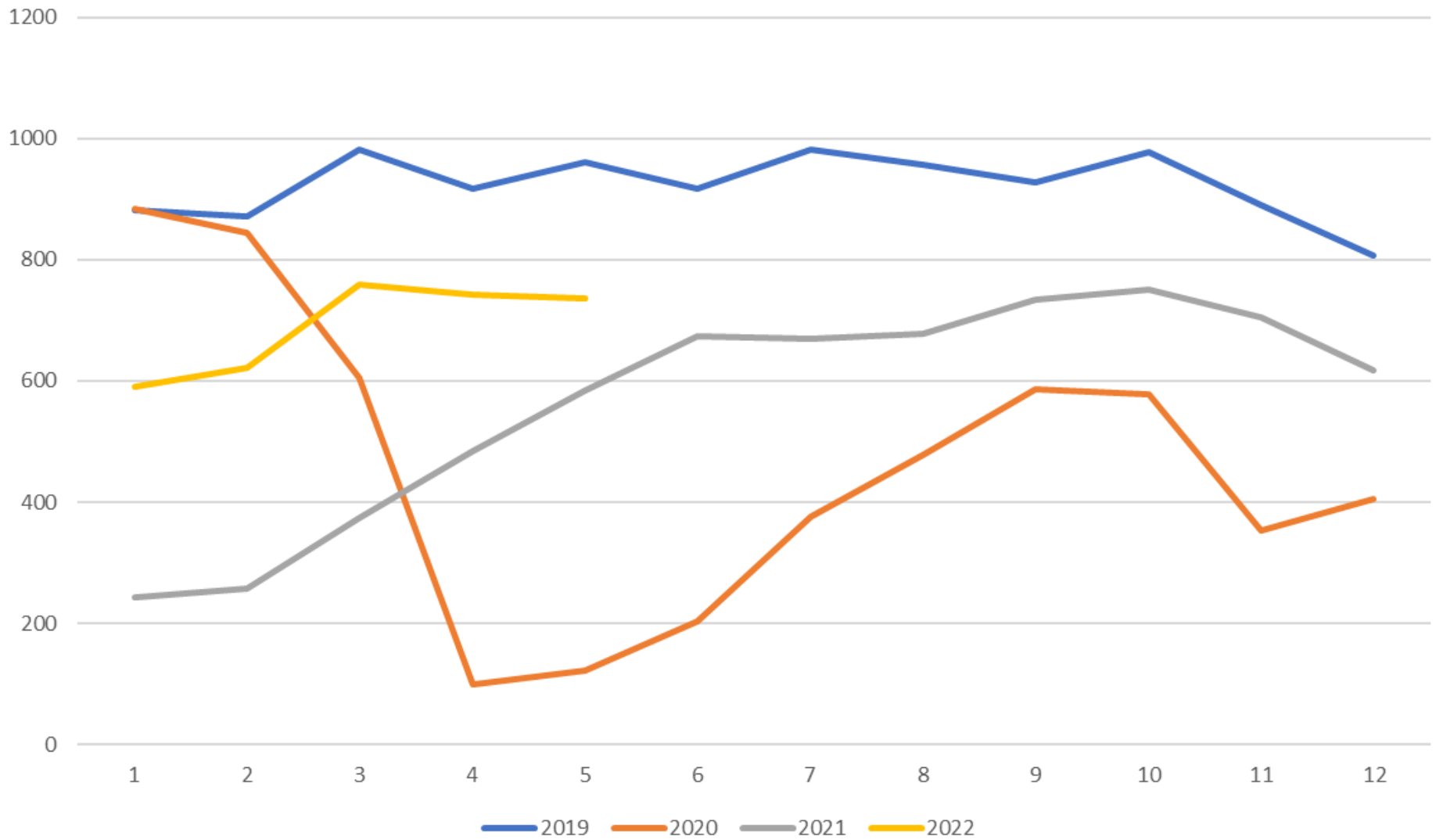
BSIP/EP Scheme (no DfT funds)



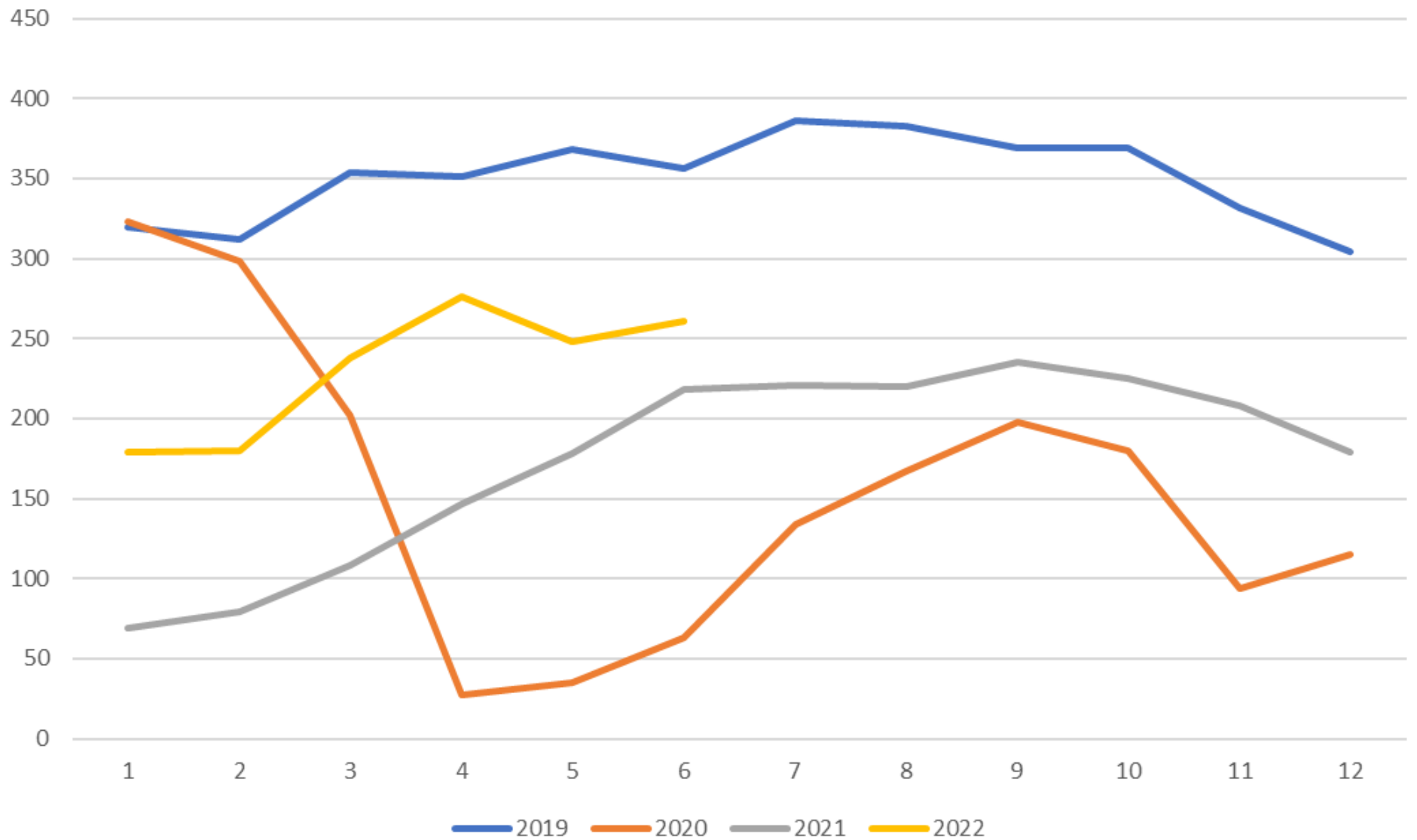
Network Changes Sept 2022

- Some service withdrawals in Haltemprice
- Frequency reductions for Hornsea residents
- Council has negotiated successfully in some cases – e.g. 79/277
- Council has stepped in to support in others – e.g. 129
- EYB have maintained some services identified as non-commercial in recent Network Review

East Yorkshire Buses Passengers 2019 - 2022

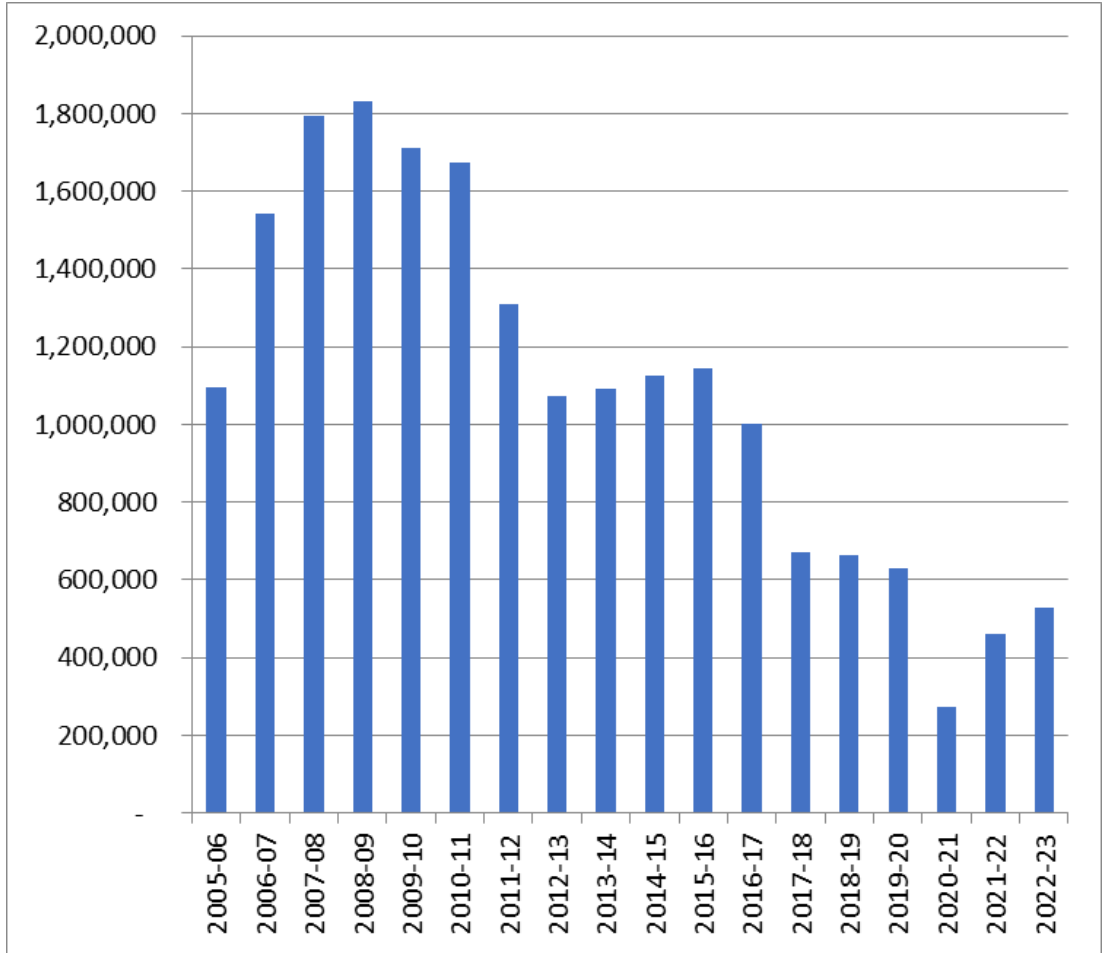


East Yorkshire Buses Concessions 2019 - 2022



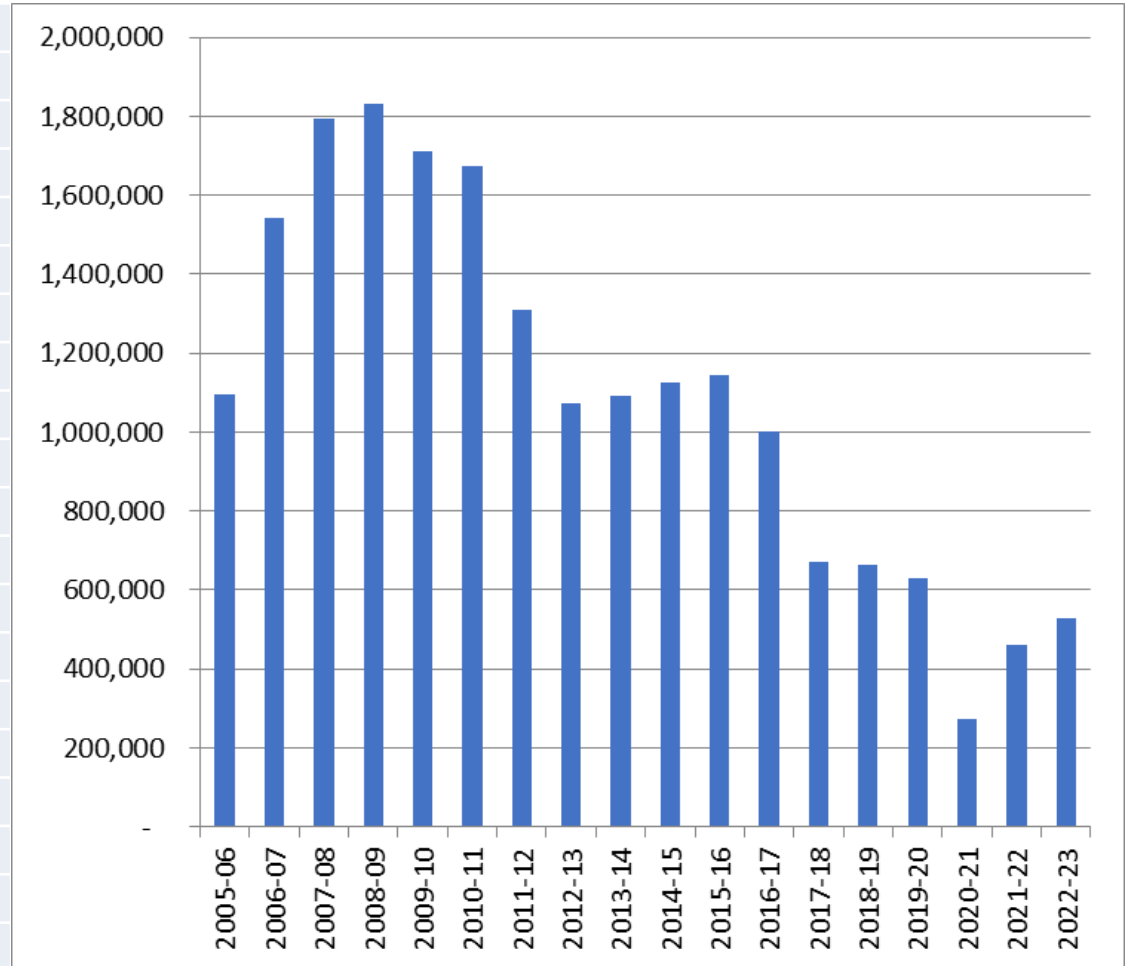
Supported Bus – Passenger numbers

Overall - All Supported Services		
Year	Passengers	Notes
2005-06	1,097,370	
2006-07	1,543,995	
2007-08	1,793,331	
2008-09	1,832,483	
2009-10	1,713,032	
2010-11	1,674,283	
2011-12	1,309,239	
2012-13	1,074,832	
2013-14	1,090,466	
2014-15	1,125,569	
2015-16	1,145,996	
2016-17	1,000,953	
2017-18	672,131	ERYC Cuts
2018-19	662,995	
2019-20	630,552	
2020-21	274,777	COVID-19
2021-22	459,474	
2022-23	528,725	Projection



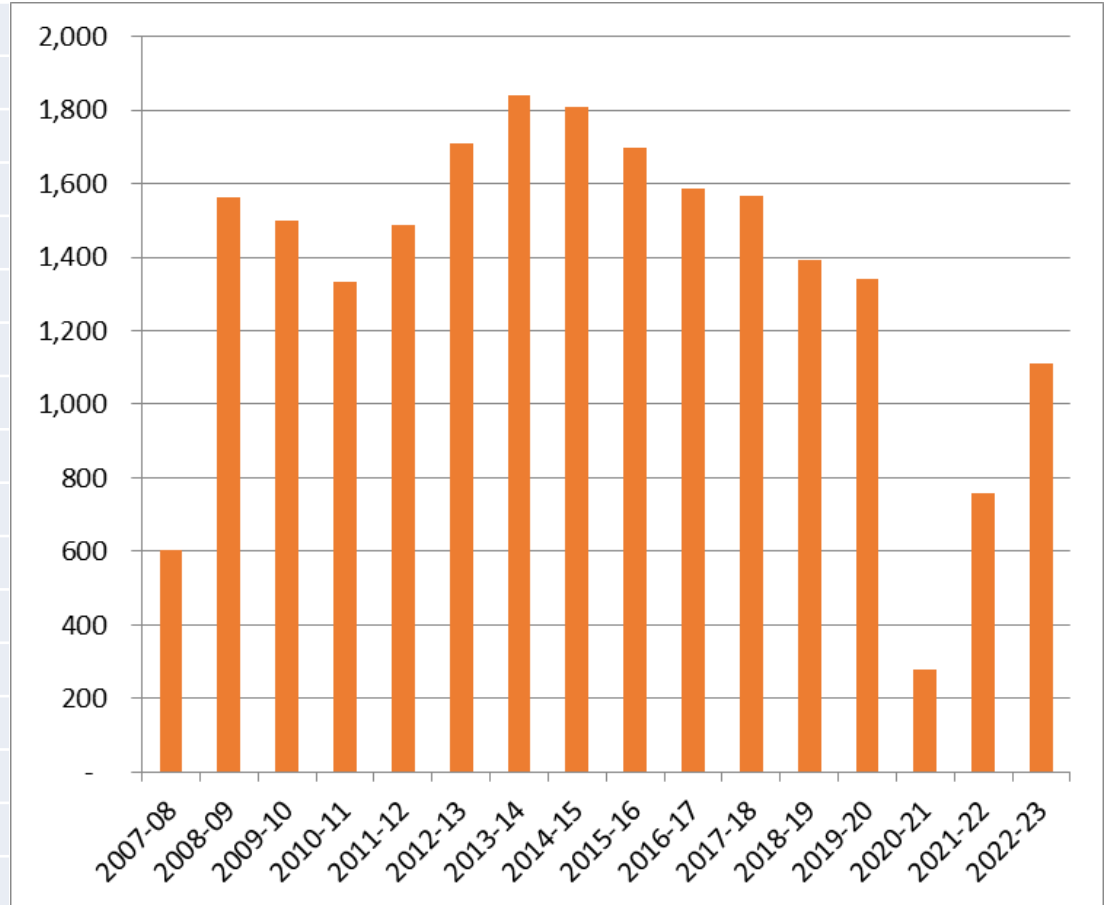
Supported Bus Concessionary Journeys

Year	Passengers	Notes
2005-06	1,097,370	
2006-07	1,543,995	
2007-08	1,793,331	
2008-09	1,832,483	
2009-10	1,713,032	
2010-11	1,674,283	
2011-12	1,309,239	
2012-13	1,074,832	
2013-14	1,090,466	
2014-15	1,125,569	
2015-16	1,145,996	
2016-17	1,000,953	
2017-18	672,131	ERYC Cuts
2018-19	662,995	
2019-20	630,552	
2020-21	274,777	COVID-19
2021-22	459,474	
2022-23	528,725	Projection

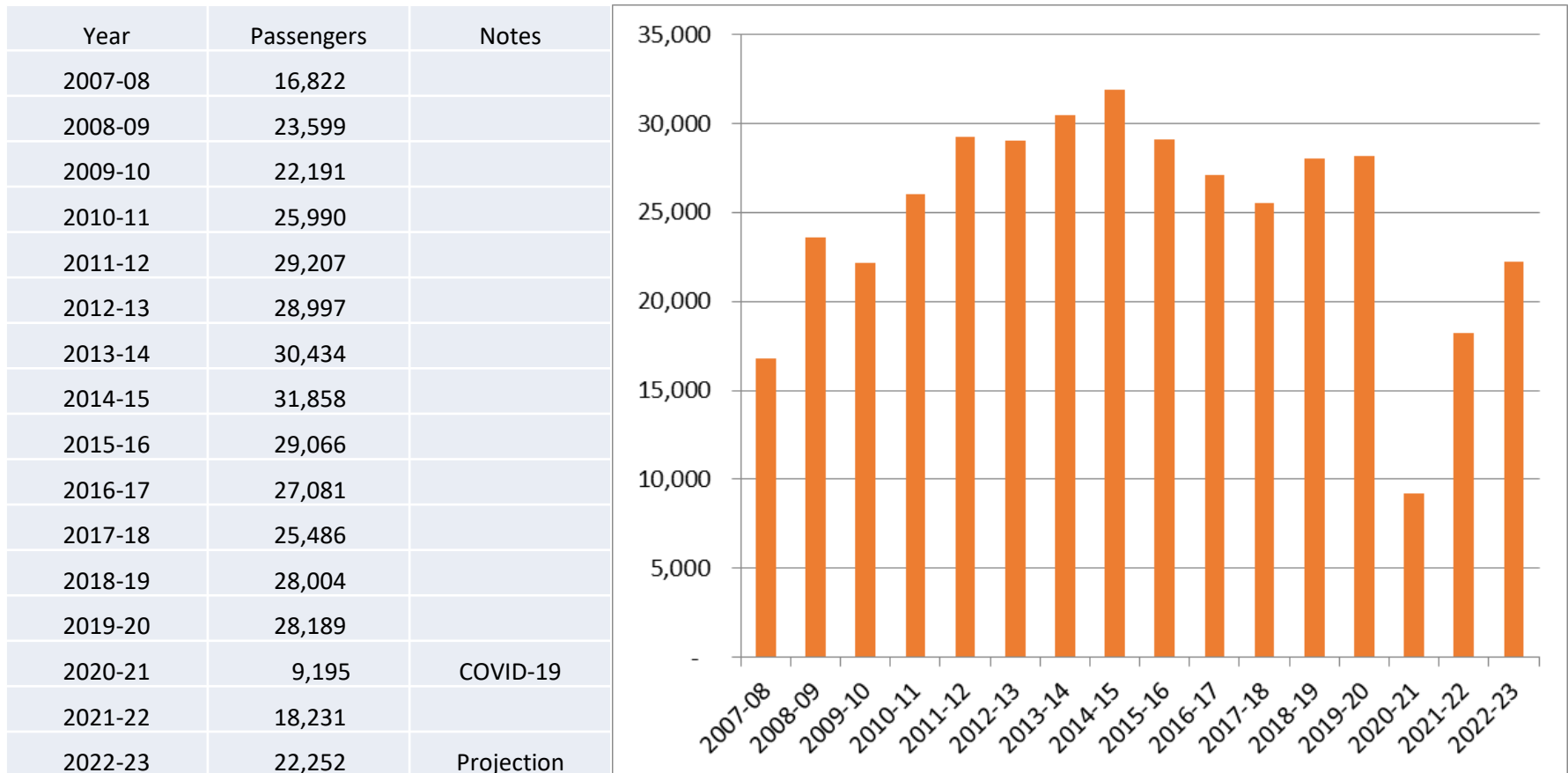


Supported Bus Service 196 Aughton - York

Year	Passengers	Notes
2007-08	603	
2008-09	1,561	
2009-10	1,499	
2010-11	1,333	
2011-12	1,487	
2012-13	1,709	
2013-14	1,842	
2014-15	1,810	
2015-16	1,696	
2016-17	1,588	
2017-18	1,567	
2018-19	1,393	
2019-20	1,340	
2020-21	280	COVID-19
2021-22	760	
2022-23	1,112	Projection



Supported Bus Service 747 Pocklington - York



Community Transport in ERY



Community Transport in ERY

- 3 CT Operators cover most of ERY
- New Community Transport Strategy 2022 – 2029
- Prioritises Covid recovery, operational compliance, volunteer recruitment, tackling loneliness and isolation, secure funding
- Strategy is appendix (3) of the LTP-
<https://www.eastriding.gov.uk/council/plans-and-policies/other-plans-and-policies-information/transport/local-transport-plan/>

Community Transport in ERY

- Operate ERYC Contracts – Medibus, MiBus, Home to School, Bridlington Dial-a-Ride
- Run additional shopping and leisure trips
- Operate several S22 Community Bus services
- Provide Group Hire services
- BCL operate a large community car scheme
- Develop innovative funding proposals

Demand Responsive Transport

- 8 Medibus services provide door to door links to healthcare facilities for residents unable to access conventional public transport
- Carried 17,000 passengers in 2019, including 3,500 to York hospitals /medical centres
- Carried 10,500 in 2021 but continuing to show signs of recovery in 2022
- 2 new services launched in 2021 with National Lottery funding
- Mibus services act as traditional 'shoppers' for communities with limited or no alternative public transport access
- Services operate to local supermarkets or town centres
- Carried 3,900 passengers in 2021, down from 8,200 in 2019

Demand Responsive Transport



Demand Responsive Transport

- Services are managed and booked through ERYC call centre
- Whilst costly to operate compared to other supported transport, there's an understanding of the significant social value of services in tackling loneliness, mobility and rural isolation
- Currently looking at options for future development such as onboard contactless payments, new booking technology and whether to alter service operating areas to ensure there is sufficient capacity where it's needed
- Volunteers are always needed by our CT groups to deliver these and other services – Can you help?

Concessionary Travel Study

- Non-renewals asked if they'd participate
- Simple telephone survey – why not?
- Most pre-Covid used for leisure and shopping
- 74% owned a car
- 88% hadn't used the bus since Covid
- 62% cited Covid/health concerns
- 54% hadn't realised their pass had expired
- 92% wanted to renew their pass