

York Bus Forum Meeting Tuesday 17th November 17.30, by Zoom

Attending: Doreen Magill (Chair), Graham Collett (Vice Chair), Niall McFerran (Secretary), Alan Robinson (Membership secretary), Martin Harris (Speaker), Gordon Smith and Anna Briggs, Duncan Miller, Gwen Vardigans, Tony Hudson, Ian Anderson, Jaqueline Wilkes, George Wood, Richard Parker, Lionel Lennox, Dee Boyle, Elanor Tew, Roger French, Eden Blyth, Tony May (YCT) Kevin Bradley, Gail Shuttleworth, Mary Cannon, Diana Robinson, Mary Fairbrother, Ben Hughes, Sam Basford (First), Julian Ridge (CYC) David Stuart, Dave Merrett, John Bibby, Geoff Beacon.

Apologies from: Ed Pearson, June Tranmer, Brian Nye and Andy d'Argorne

1. D. Mag welcomed attendees to our most successful Zoom meeting to date.
2. The minutes of the previous meeting were adopted. As a matter arising DR asked if the No2 service would continue to make stops at intermediary places after the current crisis? Julian Ridge responded that this would be reviewed and the YBF would be consulted. It was re-iterated that this was a helpful development and maybe other P&R services could be permitted to do this in future?
3. Martin Harris of the Brighton and Hove and Metrobus company gave a presentation on the way bus services were managed in that city. This talk demonstrated several issues of interest for the bus service in York. The highlights were:
The 10-minute frequency of buses in 85% of the city.
The critical importance of vehicle cleanliness.
The importance of community participation by the bus companies.
More away from cash fares and towards multi-company ticketing.
The system whereby vulnerable passengers unable to board a bus would be entitled to a free taxi ride to their destination by instruction of the driver.
Questions were asked including: the priority of disabled passengers over parent and pushchair/ buggie users, MH responded that they had a legal duty to provide space for disabled passengers. TM asked about the level of temporal and special coverage of the service which MH referred us to Transport for the South East. GW asked about visible and audible displays on buses, MH confirmed these have been in operation for 2years and are referred to as "Talking Buses". IA asked if the company was independent, MH replied it is part of the Go Ahead Group. RP asked about the complaints handling process which MH confirmed was handled locally.
4. Officers report – NM reminded delegates that we need some photographic record of the bus stops we are interested in highlighting. There is a forthcoming meeting with the Lib/Dem Councillor group. Also, the next stage of the YCT Transport Forum meetings, that we support, will be held in late November early December. AR reported that we were now in dialogue with LNER regarding the Station Front issue.
5. AOB – GW reported that the next three weeks would see a disruption of the rail services to Harrogate and that there would be replacement buses. AB raised the problem of the Monks Cross bus route which JR offered to investigate (Note. We have been subsequently informed that remedial work will be carried out shortly). GB

asked if the CYC pollution monitors were placed in Walmgate? NM to contact CYC for information. GB subsequently asked if we could contact the University to ask why services to the campus were not carried out by electric buses? NM to contact the Vice Chancellor.

6. DMag thanked the speaker for his excellent presentation and announced the date of the next meeting to be Tuesday 15th December at 17.30 by Zoom.